PRISM Special Offer for Private Reciprocal Resorts
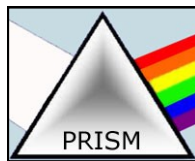
PRISM (Private Resort Information Services and Management) is a suite of applications designed to meet the needs of private reciprocal membership resorts.

Since the spring of 2004, **PRISM** has been in use at Lost Valley Lake Resort, a private reciprocal resort located near Owensville, Missouri.

PRISM is now available to all private reciprocal membership resorts at a special introductory offer.

Please visit our website for more information.

http://www.hilltopridge.com

Hilltop Ridge

PRISM

PRISM

PRISM: ResPro

A Reservation Management System for membership resorts. ResPro runs on Windows and uses an industry standard database.

Features

- Manage members, associates, guests, reciprocals and staff information
- Multiple/split ownerships (up to 10 owners per membership)
- Multiple associates (up to 88 associates per membership)
- Make reservations (multi-calendar presentation, tabbed sections for forward/reverse entry)
- Manage free days/weeks
- RV/boat storage (flexible billing, inventory, spotting, and automated invoicing)
- Operation/security/credit notices
- Questor – "at a glance" information, including unit utilization (calendar view) and unit assignments

ResPro Reports

- Reservation tickets
- Member profile
- Cleaning lists
- Reservation confirmation lists and post-cards
- Daily reservation list
- Unit usage
- Free-day/week usage
- Staff in/out
- RV spot-on and spot-off lists
- RV storage inventory/location
- RV storage billing projections

Other ResPro features

- Data change logging (auditing)
- Quick check-in/out (bar coding)
- Staff time tracking
- On-line reservation requests

Options

- Data feeds to/from other systems
- Windows and web customizations

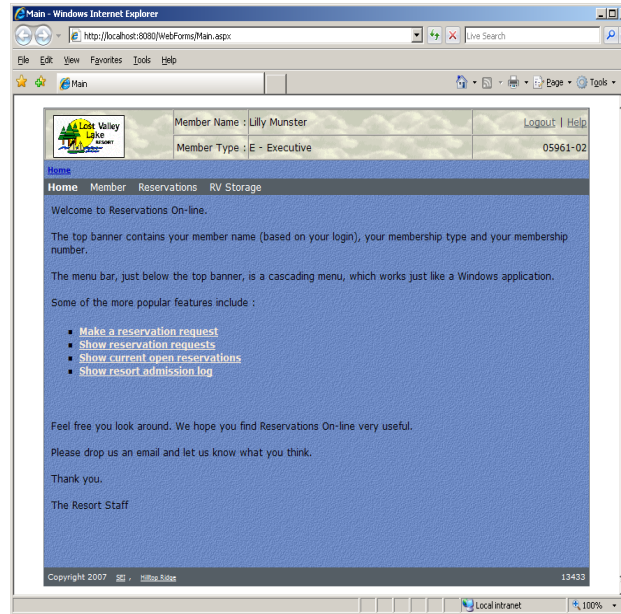# PRISM: Member Portal

Members can access their own resort information via the Internet.

Features

- Secured log-in access at card holder level
- Submit reservation requests including accommodations
- Monitor membership usage (resort admission detail)
- Review membership information
- Review associate information
- Review guest information
- Review RV/Boat storage & billing
- Review reservation history
- Review future reservations
- Receive reservation confirmations

PRISM: GateKey

Security can access member/associate information and record entry/exit by using a handheld device running GateKey.

Features

- Intranet web application designed for handheld usage
- Records admission of members, associates, guests and staff
- Records vehicle information and head count
- Auto-fills vehicle information based on last access
- Tracks reservation and day-use
- Feeds an optional staff time tracking system
- Handles bar coded membership cards
- Also runs on Windows desktop